

IGENITY® SAMPLE LIFE CYCLE

From Operation to Delivery



01 STEP ONE
Contact NEOGEN® representative



02 STEP TWO
Tissue Sampling Unit (TSU) taken upon arrival or during routine handling



03 STEP THREE
Fill out Igenity Feeder order form



04 STEP FOUR
Email electronic form to
Igenity.support@NEOGEN.com



05 STEP FIVE
Mail completed form, with
samples to NEOGEN



06 STEP SIX
Samples arrive in Lincoln, NE



07 STEP SEVEN
Results delivered in 17 business days*



08 STEP EIGHT
Individually sort and manage cattle according
to their Igenity terminal index results

DOF

09 STEP NINE
Upgrade Igenity Feeder results for customized
estimated days on feed (DOF)

**Terms and conditions for 17 day turnaround time (see back for details)*



***17 day turnaround, 20% off terms and conditions**

Qualifications: To qualify for the Igenity® Turnaround Time Guarantee or 20% off, samples received must meet all of the following criteria.

- Allflex Tissue Sampling Units (TSUs) are the only sample type accepted.
- Sample must be submitted with an electronic manifest and include all required information.

Required information for Igenity Feeder includes: Samples must be properly identified upon arrival by including a printed copy of the submission form, including operation name, address, and selected products with TSU barcode, EID, and sex of animal.

Additional stipulations: The following are not subject to the Igenity Turnaround Time Guarantee: Poor sample quality will not be covered by this guarantee. Samples that have low-call rate, meaning the submitted sample did not yield genomic results that meet NEOGEN®'s quality standard, will not receive results. In these cases, a new sample will be requested from the customer and the customer will be charged accordingly.

The Igenity Turnaround Time Guarantee offer is measured as 17 calendar days excluding holidays. The following days are included as holidays: New Year's Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, the Friday immediately after Thanksgiving Day, Christmas Eve, Christmas Day, and New Year's Eve. If one of these holidays falls on a weekend and the federal holiday is observed on a weekday, then the turnaround time will be increased by one calendar day.